



## CHANGE AND CANCELLATION POLICY

### **Requests for Changes and Cancellations must be made in writing:**

All customer initiated course, trip and private outing date changes or cancellations must be made in writing by email to [uma@utahmountainadventures.com](mailto:uma@utahmountainadventures.com) and must be acknowledged by the UMA office within specified time constraints.

### **Date Changes for Courses, Trips or Private Outing:**

Customer initiated date changes made after a trip is booked and confirmed will result in a \$35 administrative fee per person / per reservation. This charge applies to changes made **more than 5 days** from the start of a course. No changes can be made **5 days or less** from the start of a course.

### **Cancellations & Refunds for Courses, Trips or Private Outing:**

A refund minus a \$35 administrative fee can be requested for cancellations initiated **more than 30 days** from the start of the course, trip or private outing. **Less than 30 days** from start of course, no refund is available.

### **UMA Weather Policy:**

Once a trip begins, if the activities are cut short due to weather, there is no refund or credit available.

**UMA reserves the right to cancel a course, trip or private outing** due to lack of sign ups, or other factors beyond our control, such as rain, a lack of ice or snow, road closures or other environmental circumstances. In this case, you will have the option of receiving a refund, credit or rescheduling for a later date. UMA is not responsible for additional expenses incurred, including non-refundable airline tickets, equipment, lodging and other travel-related expenses.